

Senior IT Specialist (Project Support & Shared Services) (Ref: IT-INT-PS-SITS-COW)

Responsibilities:

Reporting to the Principal IT Lead, the appointee will mainly perform the following duties:

- To administer and maintain various IT systems, cloud services and the end-user computing platform
- To perform system upgrades, conduct disaster recovery tests and implement security measures
- To maintain documentation and ensure system compliance
- To collaborate with other IT teams to ensure smooth system integration with enterprise applications
- To support IT infrastructure-related projects and evaluate emerging technologies

Requirements:

- Bachelor's Degree in Computer Science, Information Systems or related disciplines
- A minimum of 3 years' relevant experience in one or more of the following areas:
 - Identity, certificate, and access management (e.g. Microsoft AD, Entra ID, ADFS, ADCS, GPO)
 - Microsoft 365 services (e.g. Teams, OneDrive, Exchange Online, Forms)
 - Enterprise email systems (e.g. Microsoft Exchange, Veritas Enterprise Vault, Cisco SEG)
 - End-user computing platform management (e.g. Microsoft SCCM, Intune, Defender)
 - Privileged identity and access management (e.g. CyberArk)
- Certification in ITIL or any of the above areas an advantage
- Strong analytical and problem-solving skills
- Good command of English and Chinese, both spoken and written

Candidate with less relevant experience may be considered for the position of IT Specialist.

This is a 2-year contract position. Renewal of contract or appointment as a member of our permanent workforce is subject to the Company's business needs and the performance of the individual.

Working Location: Admiralty

Application:

If you are interested in this position, please send your resume and the [Application Form](#) (in PDF format) to the Human Resources Division, The Hongkong Electric Co., Ltd. at recruit@hkelectric.com. Please also visit our website to know more about our Company <http://www.hkelectric.com>.

Important: To facilitate easy tracking, please use a unique file name for all attachments and your email subject box in this format: IT-INT-PS-SITS-COW-Last Name First Name Other Names (if applicable)

Applicants not invited for interview within two months from the application date may consider their applications unsuccessful. All unsuccessful applications will be kept for six months after the application date.

We are an equal opportunity employer. Personal data provided by job applicants will be treated in strictest confidence and used only for recruitment-related purposes in accordance with the laws and ordinance of the HKSAR.